SNOW BELT HOUSING COMPANY, INC.

7500 SOUTH STATE STREET LOWVILLE, NY 13367



PH: (315) 376 -2639 FAX: (315) 376- 2518 NYS RELAY SERVICE NO. TTD (800) 662-1220



HOMELESS PREVENTION EVALUATION FORM 2022

The purpose of this survey is to gain a better understanding of your experience with our agency. Your feedback is important to us and will allow us to continue improving the quality of our service for future participants.

NAME: TOWN:	

QUESTIONS RELATED TO SNOW BELT

	STRONGL AGREE	L Y			ONGLY SAGREE
Staff were prepared for meetings and acted professional.	5	4	3	2	1
The paperwork was easy to understand.	5	4	3	2	1
Staff addressed and resolved problems quickly.	5	4	3	2	1
I am satisfied with the assistance I recieved.	5	4	3	2	1
I would recommend Snow Belt to friends and family.	5	4	3	2	1

QUESTIONS RELATED TO YOUR HOUSING

	STRONGL AGREE	·Υ			ONGLY AGREE
The housing I selected was easy to find.	5	4	3	2	1
The landlord worked well with the program.	5	4	3	2	1
The housing I found is safe.	5	4	3	2	1
The housing I found is affordable.	5	4	3	2	1
I was able to get connected to community programs wanted.	5	4	3	2	1
I would recommend my landlord to other tenants.	5	4	3	2	1

HOW HAS THIS PROGRAM HELPED YOU IMPROVE YOUR LIVING SITUATION?				

MORE ROOM ON BACK...

TO RETURN THE SURVEY PLEASE
MAIL: 7500 S. STATE STREET, LOWVILLE, NY 13367

FAX: 315-376-2518 EMAIL: information@snowbelt.org This is an Equal Opportunity Program. Discrimination is prohibited by Federal Law.

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Complaints of discrimination may be filed by contacting:

U.S. Department of Housing and Urban Development (HUD)

Mail: 26 Federal Plaza, Room 3532, New York, New York 10278-0068 Call: 800 669 9777 (TTY: 800 927 9275)

OR

USDA, Director, Office of Civil Rights

Mail: 1400 Independence Ave S.W., Washington DC 20250 9410 Call: (800) 795 3272 (TDO: 202 720 6382)
Online: http://www.ascr.usda.gov/complaint_filing_cust.html
Email: program.intake@usda.gov

TO RETURN THE SURVEY PLEASE

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